

# Garden St. PORTABLES

3350 Old Metro Pkwy. • Fort Myers, FL 33916  
844-WEPOTTY (937-6889)

Garden St. Portables, LLC. Would like to implement a plan that will help our customers and our company during any **hurricanes (or other severe storms)** that may come our way. This plan will help us both to minimize damage and to get service back up and running as soon as possible.

## **POLICY**

- 1.) Preparation for the hurricane will begin 72 hours out from expected landfall.
- 2.) All normal service will be stopped as soon as we feel it is necessary to start to secure our own facilities. Probably at least 48 hours from expected landfall.
- 3.) ALL equipment that is on barrier islands and waterways will have priority over land locked areas.

As you know it can be difficult logistically to remove all units from every job site in a short period of time to prepare for a hurricane. We will pump dry all the units on their regularly scheduled service day at your request leading up to a hurricane's predicted landfall. Every effort will be made in order to protect your job site as well as our equipment. If we are unable to make it to your site before you need to prepare we suggest the following ways you can help secure units.

## **SECURE YOUR GARDEN ST. PORTABLES EQUIPMENT**

**This will help us and you to get your service back as soon as the storm has passed.**

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## Securing the restroom:

**\*\*\*\*UPON REQUEST ON YOUR SCHEDULED SERVICE DAY(S) WE WILL PUMP THE RESTROOM TANKS DRY\*\*\*\***

- 1.) If possible place inside a garage or covered storage area, or against a building. This will be the best placement if your construction phase is at this level.
- 2.) Secure it to a solid tree, telephone pole or dumpster.
- 3.) Keep the door facing a heavy object or structure to prevent easy opening in the winds.
- 4.) Weigh the restroom down by placing concrete blocks on the floor.

## Things to understand

- 1.) Acts of nature are uncontrollable. Patience and understanding in times of crisis are very much appreciated. Service delays may be expected as our service times will take longer to get back on our normal schedule.
- 2.) Garden St. Portables, LLC. Is not responsible for any damage done from units that the customer has rented. It is the full responsibility of the customer to try and secure their job sites the best they can on all equipment that has been rented.
- 3.) Getting service back up to full speed is our highest priority and we will try to accomplish this as soon as we can.

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- 4.) IF the equipment must be picked up there will be a pick up fee and a re-delivery fee. This will vary depending on area.

Thank you for your support and help in this time of uncertainty. It will help you and Garden St. Portables to continue to provide the service you have come to expect.

Sincerely,



Robin Youmans